

COMPLAINT NOTIFICATION

Please fill in the red boxes.

To edit a field, click on it.



Order number:

the exact number of the order to which the complaint relates

Company (Customer) name:

full name of the Customer

Item number:

numbers of the items that are the subject of the complaint

Precise description of the damage:

precise description with details of the problem

Customer expectations:

for example, replacement of the product, repair, or refund

Damage photos:

photos of the damage from two perspectives: closer and further away
(please forward photos as email attachment)